

STAFF (ACADEMICS) SATISFACTION QUESTIONNAIRE 2016-17

1. Age – Please select your age:						
					Response Percent	Response Total
1	20 – 30	<input type="text"/>			1.45%	1
2	31 - 40	<input type="text"/>			30.43%	21
3	41 - 50	<input type="text"/>			40.58%	28
4	51 – 60	<input type="text"/>			21.74%	15
5	61 – 70	<input type="text"/>			5.80%	4
6	71 - 80				0.00%	0
7	Other (please specify):				0.00%	0
Analysis					answered	69
	Mean: 3	Std. Deviation: 0.9	Satisfaction Rate: 33.33		skipped	1
	Variance: 0.81	Std. Error: 0.11				

2. Which gender do you most identify with?						
					Response Percent	Response Total
1	Male	<input type="text"/>			31.88%	22
2	Female	<input type="text"/>			63.77%	44
3	Non-binary	<input type="text"/>			2.90%	2
4	Transgender Male				0.00%	0
5	Transgender Female				0.00%	0
6	Gender variant/non-conforming				0.00%	0
7	Not listed				0.00%	0
8	Prefer not to answer	<input type="text"/>			1.45%	1
Analysis					answered	69
	Mean: 1.8	Std. Deviation: 0.91	Satisfaction Rate: 11.39		skipped	1
	Variance: 0.83	Std. Error: 0.11				

3. Please identify your status at the University of Malta:						
					Response Percent	Response Total
1	Resident Academic - Assistant Lecturer (Full-Time)	<input type="text"/>			10.14%	7
2	Resident Academic - Assistant Lecturer (Part-Time)	<input type="text"/>			7.25%	5
3	Resident Academic - Lecturer (Full-Time)	<input type="text"/>			18.84%	13
4	Resident Academic - Lecturer (Part-Time)	<input type="text"/>			2.90%	2

3. Please identify your status at the University of Malta:

			Response Percent	Response Total
5	Resident Academic - Senior Lecturer (Full-Time)	<input type="text"/>	14.49%	10
6	Resident Academic - Senior Lecturer (Part-Time)	<input type="text"/>	0.00%	0
7	Associate Professor	<input type="text"/>	4.35%	3
8	Full Professor	<input type="text"/>	0.00%	0
9	Visiting (Part-Time)	<input type="text"/>	30.43%	21
10	Casual (Part-Time)	<input type="text"/>	10.14%	7
11	Dissertation Supervisor	<input type="text"/>	0.00%	0
12	Other (please specify):	<input type="text"/>	1.45%	1
Analysis			answered	69
Mean: 5.88 Std. Deviation: 3.25 Satisfaction Rate: 44.4			skipped	1
Variance: 10.57 Std. Error: 0.39				

4. Kindly indicate how long you have been working at the University of Malta by selecting one of the following options:

			Response Percent	Response Total
1	1 – 5 years	<input type="text"/>	27.54%	19
2	6 – 10 years	<input type="text"/>	24.64%	17
3	11 - 15 years	<input type="text"/>	14.49%	10
4	16 - 20 years	<input type="text"/>	17.39%	12
5	21+ years	<input type="text"/>	15.94%	11
Analysis			answered	69
Mean: 2.7 Std. Deviation: 1.44 Satisfaction Rate: 42.39			skipped	1
Variance: 2.07 Std. Error: 0.17				

5. How satisfied are you with the amount of lecturing you are required to do within your Department:(1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	4.29%	3
2	2	<input type="text"/>	17.14%	12
3	3	<input type="text"/>	28.57%	20
4	4	<input type="text"/>	31.43%	22
5	5	<input type="text"/>	18.57%	13
Analysis			answered	70
Mean: 3.43 Std. Deviation: 1.1 Satisfaction Rate: 60.71			skipped	0
Variance: 1.22 Std. Error: 0.13				

6. How satisfied are you with the amount of student mentoring (dissertation supervision and tutorials) you are required to do in your Department? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
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1	1	<input type="checkbox"/>	1.43%	1
2	2	<input type="checkbox"/>	10.00%	7
3	3	<input type="checkbox"/>	38.57%	27
4	4	<input type="checkbox"/>	30.00%	21
5	5	<input type="checkbox"/>	20.00%	14
Analysis			Mean: 3.57 Std. Deviation: 0.96 Satisfaction Rate: 64.29	answered 70
			Variance: 0.93 Std. Error: 0.12	skipped 0

7. How satisfied are you with the amount of marking you are required to do in your Department? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="checkbox"/>	4.29%	3
2	2	<input type="checkbox"/>	22.86%	16
3	3	<input type="checkbox"/>	24.29%	17
4	4	<input type="checkbox"/>	38.57%	27
5	5	<input type="checkbox"/>	10.00%	7
Analysis			Mean: 3.27 Std. Deviation: 1.05 Satisfaction Rate: 56.79	answered 70
			Variance: 1.11 Std. Error: 0.13	skipped 0

8. How satisfied are you with the amount and type of administration you are required to do in? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="checkbox"/>	5.71%	4
2	2	<input type="checkbox"/>	18.57%	13
3	3	<input type="checkbox"/>	28.57%	20
4	4	<input type="checkbox"/>	34.29%	24
5	5	<input type="checkbox"/>	12.86%	9
Analysis			Mean: 3.3 Std. Deviation: 1.09 Satisfaction Rate: 57.5	answered 70
			Variance: 1.18 Std. Error: 0.13	skipped 0

9. How satisfied are you with the quality of administrative support in your Department? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="checkbox"/>	4.35%	3
2	2	<input type="checkbox"/>	5.80%	4
3	3	<input type="checkbox"/>	15.94%	11
4	4	<input type="checkbox"/>	28.99%	20
5	5	<input type="checkbox"/>	44.93%	31
Analysis			Mean: 4.04 Std. Deviation: 1.11 Satisfaction Rate: 76.09	answered 69
			Variance: 1.23 Std. Error: 0.13	skipped 1

10. How satisfied are you with the research opportunities at your disposal in the Faculty? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	8.57%	6
2	2	<input type="text"/>	27.14%	19
3	3	<input type="text"/>	34.29%	24
4	4	<input type="text"/>	17.14%	12
5	5	<input type="text"/>	12.86%	9
Analysis			answered	70
	Mean: 2.99	Std. Deviation: 1.14	Satisfaction Rate: 49.64	
	Variance: 1.3	Std. Error: 0.14	skipped	0

11. How satisfied are you with the support you get from your Department to perform research? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	20.00%	14
2	2	<input type="text"/>	17.14%	12
3	3	<input type="text"/>	28.57%	20
4	4	<input type="text"/>	18.57%	13
5	5	<input type="text"/>	15.71%	11
Analysis			answered	70
	Mean: 2.93	Std. Deviation: 1.33	Satisfaction Rate: 48.21	
	Variance: 1.78	Std. Error: 0.16	skipped	0

12. How satisfied are you with how interpersonal relationships (amongst staff) are fostered in your Department? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	7.25%	5
2	2	<input type="text"/>	11.59%	8
3	3	<input type="text"/>	27.54%	19
4	4	<input type="text"/>	23.19%	16
5	5	<input type="text"/>	30.43%	21
Analysis			answered	69
	Mean: 3.58	Std. Deviation: 1.23	Satisfaction Rate: 64.49	
	Variance: 1.52	Std. Error: 0.15	skipped	1

13. How satisfied are you with the responsiveness in your Department, to your personal and academic needs? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	4.29%	3

13. How satisfied are you with the responsiveness in your Department, to your personal and academic needs? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
2	2	<input type="text"/>	17.14%	12
3	3	<input type="text"/>	27.14%	19
4	4	<input type="text"/>	24.29%	17
5	5	<input type="text"/>	27.14%	19
Analysis	Mean:	3.53	Std. Deviation:	1.18
	Variance:	1.39	Std. Error:	0.14
Satisfaction Rate: 63.21				answered 70
				skipped 0

14. How satisfied are you with the leadership in your Department? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	5.80%	4
2	2	<input type="text"/>	1.45%	1
3	3	<input type="text"/>	21.74%	15
4	4	<input type="text"/>	27.54%	19
5	5	<input type="text"/>	43.48%	30
Analysis	Mean:	4.01	Std. Deviation:	1.11
	Variance:	1.23	Std. Error:	0.13
Satisfaction Rate: 75.36				answered 69
				skipped 1

15. How satisfied are you with the leadership in your Faculty? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	2.86%	2
2	2	<input type="text"/>	5.71%	4
3	3	<input type="text"/>	11.43%	8
4	4	<input type="text"/>	27.14%	19
5	5	<input type="text"/>	52.86%	37
Analysis	Mean:	4.21	Std. Deviation:	1.04
	Variance:	1.08	Std. Error:	0.12
Satisfaction Rate: 80.36				answered 70
				skipped 0

16. How satisfied are you with the level of communication there is in the Faculty?(1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	1.43%	1
2	2	<input type="text"/>	4.29%	3
3	3	<input type="text"/>	20.00%	14
4	4	<input type="text"/>	41.43%	29
5	5	<input type="text"/>	32.86%	23

16. How satisfied are you with the level of communication there is in the Faculty?(1 – very dissatisfied, 5 – very satisfied)

					Response Percent	Response Total
Analysis	Mean: 4	Std. Deviation: 0.91	Satisfaction Rate: 75		answered	70
	Variance: 0.83	Std. Error: 0.11			skipped	0

17. How satisfied are you with the level of social engagement (link with social partners and stakeholders, activism, involvement in the media etc) the Faculty is involved in?(1 – very dissatisfied, 5 – very satisfied)

					Response Percent	Response Total		
1	1	<div></div>			2.90%	2		
2	2				0.00%	0		
3	3	<div></div>			18.84%	13		
4	4	<div></div>			47.83%	33		
5	5	<div></div>			30.43%	21		
Analysis	Mean:	4.03	Std. Deviation:	0.87	Satisfaction Rate:	75.72	answered	69
	Variance:	0.75	Std. Error:	0.1			skipped	1

18. How satisfied are you with the responsiveness to your needs in your Faculty? (1 – very dissatisfied, 5 – very satisfied)

					Response Percent	Response Total	
1	1				2.86%	2	
2	2				11.43%	8	
3	3				30.00%	21	
4	4				30.00%	21	
5	5				25.71%	18	
Analysis	Mean:	3.64	Std. Deviation:	1.07	Satisfaction Rate: 66.07	answered	70
	Variance:	1.14	Std. Error:	0.13		skipped	0

19. How satisfied are you with your office-space arrangements? (1 – very dissatisfied, 5 – very satisfied)

					Response Percent	Response Total		
1	1	<div></div>			28.79%	19		
2	2	<div></div>			15.15%	10		
3	3	<div></div>			24.24%	16		
4	4	<div></div>			15.15%	10		
5	5	<div></div>			16.67%	11		
Analysis	Mean:	2.76	Std. Deviation:	1.44	Satisfaction Rate:	43.94	answered	66
	Variance:	2.06	Std. Error:	0.18			skipped	4

20. How satisfied are you with your relationship with students? (1 – very dissatisfied, 5 – very satisfied)					Response Percent	Response Total
1	1	<div></div>			2.90%	2
2	2	<div></div>			5.80%	4
3	3	<div></div>			10.14%	7
4	4	<div></div>			31.88%	22
5	5	<div></div>			49.28%	34
Analysis	Mean:	4.19	Std. Deviation:	1.03	Satisfaction Rate:	79.71
	Variance:	1.05	Std. Error:	0.12		
					answered	69
					skipped	1

21. How satisfied are you with office resources (photocopiers, printing, stationary etc? (1 – very dissatisfied, 5 – very satisfied)						Response Percent	Response Total	
1	1	<div></div>				8.82%	6	
2	2	<div></div>				13.24%	9	
3	3	<div></div>				32.35%	22	
4	4	<div></div>				20.59%	14	
5	5	<div></div>				25.00%	17	
Analysis	Mean:	3.4	Std. Deviation:	1.24	Satisfaction Rate:	59.93	answered	68
	Variance:	1.53	Std. Error:	0.15			skipped	2

22. How satisfied are you with your teaching load? (1 – very dissatisfied, 5 – very satisfied)					Response Percent	Response Total
1	1	<div></div>			4.29%	3
2	2	<div></div>			12.86%	9
3	3	<div></div>			35.71%	25
4	4	<div></div>			28.57%	20
5	5	<div></div>			18.57%	13
Analysis	Mean:	3.44	Std. Deviation:	1.06	Satisfaction Rate:	61.07
	Variance:	1.13	Std. Error:	0.13		
					answered	70
					skipped	0

23. How satisfied are you with the scheduling of lectures? (1 – very dissatisfied, 5 – very satisfied)					Response Percent	Response Total
1	1	<input type="text"/>			0.00%	0

23. How satisfied are you with the scheduling of lectures? (1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
2	2	<input type="text"/>		7.14%	5
3	3	<input type="text"/>		27.14%	19
4	4	<input type="text"/>		28.57%	20
5	5	<input type="text"/>		37.14%	26
Analysis	Mean:	3.96	Std. Deviation:	0.96	Satisfaction Rate: 73.93
	Variance:	0.93	Std. Error:	0.12	
				answered	70
				skipped	0

24. How satisfied are you with the Dean's overall performance (leadership, support, implementation of manifesto, support to staff, support to departments, bringing in funding, visibility outside Faculty, encouraging scholarship etc)?(1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1	<input type="text"/>		1.43%	1
2	2	<input type="text"/>		5.71%	4
3	3	<input type="text"/>		10.00%	7
4	4	<input type="text"/>		30.00%	21
5	5	<input type="text"/>		52.86%	37
Analysis	Mean:	4.27	Std. Deviation:	0.96	Satisfaction Rate: 81.79
	Variance:	0.91	Std. Error:	0.11	
				answered	70
				skipped	0

25. How accessible and available is the Dean?(1 – very inaccessible, 5 – very accessible)

				Response Percent	Response Total
1	1	<input type="text"/>		0.00%	0
2	2	<input type="text"/>		4.35%	3
3	3	<input type="text"/>		7.25%	5
4	4	<input type="text"/>		21.74%	15
5	5	<input type="text"/>		66.67%	46
Analysis	Mean:	4.51	Std. Deviation:	0.81	Satisfaction Rate: 87.68
	Variance:	0.66	Std. Error:	0.1	
				answered	69
				skipped	1

26. Overall how satisfied are you with the Faculty Office (advice, support, timeliness etc)?(1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1	<input type="text"/>		4.35%	3
2	2	<input type="text"/>		5.80%	4
3	3	<input type="text"/>		18.84%	13
4	4	<input type="text"/>		36.23%	25

26. Overall how satisfied are you with the Faculty Office (advice, support, timeliness etc)?(1 – very dissatisfied, 5 – very satisfied)

					Response Percent	Response Total
5	5				34.78%	24
Analysis	Mean:	3.91	Std. Deviation:	1.07	Satisfaction Rate:	72.83
	Variance:	1.15	Std. Error:	0.13		
					answered	69
					skipped	1

27. Any other comment:

		Response Percent	Response Total
1	Open-Ended Question	100.00%	70
		answered	70
		skipped	0