

AXA PPP healthcare Emergency 24 hour helpline

We are pleased to advise you that we have recently launched a brand new service for Malta clients who need emergency hospitalization after hours.

Our members can call us after hours and will be automatically directed to this service if they need hospitalization outside our normal office hours, although using this service will not of course be compulsory in cases of emergency. The service is designed to put member's minds at rest as to what their level of cover will provide and the staff member on call will be able to confirm whether treatment will be covered according to the member's cover.

**New Malta AXA PPP 24/7
Emergency Helpline**



We constantly remind members to preauthorize treatment to put their minds at rest as to the extent of cover especially before hospital treatment. Although in cases of emergency this is not always practicable, now AXA PPP healthcare clients can contact an experienced person who is equipped with the technology to help in such emergencies.

The number to call is our usual telephone number – **21 322 600** - and follow the recorded message. Our recorded message details the office opening hours and then gives our clients the option of speaking to someone regarding emergency hospital admissions outside working hours.

We will be unable to deal with other queries through this service

Best regards

Claudine Gauci

Claudine Gauci
Manager - Health Insurance - Atlas Healthcare Insurance Agency Ltd
48 Abate Rigord Street, Ta' Xbiex, XBX 1121, Malta

www.atlas.com.mt

+356 2326 5627 (office) +356 2326 5601 (fax)