FACILITIES AND SERVICES

UM IT Account
The UM IT Account provides you with access to a range of IT facilities and services including your University email address. Activate your UM IT Account at: um.edu.mt/itservices/activate

My UM
My UM is the official University of Malta app (available for Android and iOS devices), which features key information and access to various services such as your results, campus map, eSIMS, library and VLE. um.edu.mt/myum

Wireless
eduroam Wi-Fi service is available to connect your personal devices throughout the University and other local and foreign institutions (participating in eduroam) using your UM IT Account. um.edu.mt/itservices/wireless

Workstations
IT Services computers (Windows and Mac) for individual and group study are available in various open access areas across the campus, including:

- IT Services
- Library
- Health Sciences Library (Mater Dei)
- Faculty of Media and Knowledge Sciences (Mac computers)

um.edu.mt/itservices/workstations

Google Suite
Gmail  Calendar  Drive  Chat  um.edu.mt/itservices/gsuite

VLE (Moodle)
Provides access to study material, resources and lecture recordings. Plagiarism detection software (Turnitin) may be used to scan your coursework and dissertation for potential plagiarism. um.edu.mt/itservices/vle

Printing and scanning
Laser printing (colour or black and white) is available in open access areas on a self-service basis using printing credits (which you can purchase online). Wide-format printing (A0) and scanning facilities are also available.

um.edu.mt/itservices/printing  |  um.edu.mt/itservices/scanning

Software
IT Services provides software (e.g. IBM SPSS, Microsoft, NVivo, ArcGIS, Autodesk) for academic-related purposes. Some software is available against a fee.

um.edu.mt/itservices/software

Training Courses
- Turnitin (Plagiarism Detection)
- IBM SPSS (Data Analysis)

um.edu.mt/itservices/courses

More detailed information at:
um.edu.mt/itservices/students
um.edu.mt/itservices/help
ORIENTATION TOURS

At the start of each semester, freshers are invited to attend a guided tour of the IT Services building, which also includes an overview of various IT facilities and services. To attend, register online.

um.edu.mt/itservices/orientation

SUPPORT SERVICES

Helpdesk Support: um.edu.mt/itservices/help
IT Services Building: Room 21, Main Campus | +356 2340 4112
Faculty of Health Sciences: Block A1, Room 22, Mater Dei Hospital | +356 2340 1112
VLE Support: +356 2340 4113

USEFUL LINKS

Mail: um.edu.mt/mail
eSIMS: um.edu.mt/esims
VLE: um.edu.mt/vle
Turnitin: um.edu.mt/vle/pds
Google Suite: um.edu.mt/gsuite
RefWorks: um.edu.mt/refworks
Manage UM IT Account: um.edu.mt/login
My UM App: um.edu.mt/myum

FIND US

The IT Services Building is found next to the entrance to Car Park 3 (no. 34 on map).
UNIVERSITY OF MALTA

The University of Malta traces its origins to the founding of the Collegium Melitense which was set up in 1592. Today, it hosts over 11,000 students following full-time and part-time degree and diploma courses. The University of Malta is the highest teaching institution in Malta. It is publicly funded and its structures are in line with the Bologna Process and the European Higher Education Area. It strives to provide courses that are relevant to contemporary needs of the industry and employers.

IT SERVICES

IT Services manages the University's IT infrastructure and supports the teaching, learning, research and public engagement activities of the University through efficient and effective use of information and communication technologies.

Opening Hours - Academic Year 2019/20
Open Monday to Friday (excluding public holidays)

23 September 2019 - 15 June 2020
Reception: 08:00 - 17:00
Helpdesk: 08:00 - 18:30
Open Access Areas: 08:00 - 20:00

Refer to website for Christmas/Easter recess opening hours

16 June - 28 September 2020
Reception, Helpdesk and Open Access Areas: 08:00 - 13:00