

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD**SECONDARY EDUCATION CERTIFICATE LEVEL
2025 SUPPLEMENTARY SESSION**

SUBJECT: **Hospitality**
PAPER NUMBER: Synoptic – Unit 1
DATE: 3rd November 2025
TIME: 11:30 a.m. to 1:35 p.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

For examiners' use only:

Question	1	2	3	4	5	6	7	8	Total
Score									
Maximum	6	8	12	12	8	8	8	8	

Answer **ALL** questions in the space provided.

Scenario

- Jamie is studying to become a tour guide.
- He decides to organise a seminar for Hospitality students.
- The seminar will be about Malta’s hospitality and tourism industry.

Question 1

K-2 (6 marks)

a. Define the term niche tourism.

_____ (2)

b. Mention **FOUR** types of niche tourism, apart from medical and cultural heritage tourism.

Type of niche tourism 1: _____ (0.5)

Type of niche tourism 2: _____ (0.5)

Type of niche tourism 3: _____ (0.5)

Type of niche tourism 4: _____ (0.5)

c. Describe **TWO** types of niche tourism from those you mentioned in Question 1b. Include an example of each.

_____ (2)

6

Question 2

K-4 (8 marks)

a. State **FOUR** factors that have an impact on the development of tourism.

Factor 1: _____ (0.5)

Factor 2: _____ (0.5)

Factor 3: _____ (0.5)

Factor 4: _____ (0.5)

b. Indicate **TWO** examples for each factor stated in Question 2a that has an impact on the development of the tourism sector.

Factor 1: _____

Example 1: _____ (0.25)

Example 2: _____ (0.25)

Factor 2: _____

Example 1: _____ (0.25)

Example 2: _____ (0.25)

Factor 3: _____

Example 1: _____ (0.25)

Example 2: _____ (0.25)

Factor 4: _____

Example 1: _____ (0.25)

Example 2: _____ (0.25)

This question continues on next page.

a. Categorise the hotels according to their types, location, global span and size by ticking the correct box for each hotel.

	Hotel A	Hotel B
Type	<input type="checkbox"/> Star-rated <input type="checkbox"/> Boutique <input type="checkbox"/> B&B	<input type="checkbox"/> Star-rated <input type="checkbox"/> Boutique <input type="checkbox"/> B&B
Location	<input type="checkbox"/> Urban <input type="checkbox"/> Rural	<input type="checkbox"/> Urban <input type="checkbox"/> Rural
Global Span	<input type="checkbox"/> National <input type="checkbox"/> International	<input type="checkbox"/> National <input type="checkbox"/> International
Size	<input type="checkbox"/> Small <input type="checkbox"/> Medium <input type="checkbox"/> Large	<input type="checkbox"/> Small <input type="checkbox"/> Medium <input type="checkbox"/> Large

(4)

b. Outline **TWO** products and/or services offered by each hotel.

Hotel A:

Product/Service 1: _____
 _____ (1)

Product/Service 2: _____
 _____ (1)

Hotel B:

Product/Service 1: _____
 _____ (1)

Product/Service 2: _____
 _____ (1)

c. Compare the two hotels in relation to the following **FOUR** aspects offered location, global span, size, products and services.

This question continues on next page.

c. Relate **TWO** different types of customers for each hospitality business named in Question 5a.

	Type of customer 1	Type of customer 2
Business 1		
Business 2		
Business 3		
Business 4		

(4)

8

Question 6

K-6 (8 marks)

a. List **FOUR** industries that support hospitality businesses, apart from recruitment agencies and waste collection.

- Industry 1: _____ (0.5)
- Industry 2: _____ (0.5)
- Industry 3: _____ (0.5)
- Industry 4: _____ (0.5)

b. State how **TWO** of the industries you listed in Question 6a support hospitality businesses.

- i. Industry: _____
 How it supports hospitality businesses: _____
 _____ (1)
- ii. Industry: _____
 How it supports hospitality businesses: _____
 _____ (1)

c. Describe **TWO** limitations faced by the hospitality businesses in receiving support from other industries, apart from those related to pricing.

8

(4)

Question 7

K-7 (8 marks)

- a. Match the **EIGHT** job roles below to the different departments in Table 1, by writing the letter next to each job role. An example is provided below.

Table 1: Departments within the hospitality industry

A	B	C	D
Food and Beverage Department	Housekeeping Department	Front Office Department	Administration Department

Commis Chef	A
Human Resources manager	
Receptionist	
Pastry Chef	
Room attendant	
Housekeeping supervisor	
Night auditor	
Chef de Partie	
Restaurant manager	

(2)

- b. Outline the following job roles in the hospitality industry.

Executive housekeeper:

(1)

Food and beverage server:

(1)

Question 8

K-8 (8 marks)

Figure 1 below shows a scenario of a hotel’s kitchen.

a. Identify **FOUR** hazards in the scenario below.



Figure 1: Hotel’s kitchen

(Source: www.artstudioseven.com)

Hazard 1: _____ (0.5)

Hazard 2: _____ (0.5)

Hazard 3: _____ (0.5)

Hazard 4: _____ (0.5)

b. Relate **FOUR** risks that could result from the hazards you identified in Question 8a.

Risk from hazard 1: _____ (0.5)

Risk from hazard 2: _____ (0.5)

Risk from hazard 3: _____ (0.5)

Risk from hazard 4: _____ (0.5)

This question continues on the next page.

