



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2018 MAIN SESSION**

SUBJECT:	Health and Social Care
PAPER NUMBER:	Controlled – Unit 3
DATE:	10 th April 2018
TIME:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer **ALL** questions in the space provided.

Scenario

- Maria is a 15 year old female diagnosed with acute depression.
- She was diagnosed after a suicide attempt.
- Maria said that she could not take it anymore with bullying.
- Maria is being bullied for her clothing and also because once in Personal and Social Development classes she had suggested that she is attracted to girls.

Question 1

K1 (4 marks)

Discrimination might be the reason why Maria attempted suicide. List **FOUR** factors (present in the case scenario) that might lead or have led to discrimination.

Factor 1: _____ (1)

Factor 2: _____ (1)

Factor 3: _____ (1)

Factor 4: _____ (1)

Question 2

K3 (4 marks)

Maria may use different services in order to feel better. Explain the difference between welfare state and welfare mix by making reference to the different types of services that Maria might use.

[illegible]

Question 3**C2 (6 marks)**

Different professionals could help Maria deal with her difficulties. Choose **THREE** professions from the health and social care contexts which might help Maria and explain how they can be of assistance.

Profession 1: _____

Explanation:

(2)

Profession 2: _____

Explanation:

(2)

Profession 3: _____

Explanation:

(2)

Please turn the page.

Question 4**K6 (4 marks)**

Maria has the right to receive an appropriate service which is respectful and addresses her needs. Outline **FOUR** different rights that individuals have when accessing services. You can use examples to outline the right.

Right 1: _____

Outline the right:

_____ (1)

Right 2: _____

Outline the right:

_____ (1)

Right 3: _____

Outline the right:

_____ (1)

Right 4: _____

Outline the right:

_____ (1)

Question 5

K9 (4 marks)

Professionals working with Maria must ensure their attitude at work is based on good care values. Describe the **TWO** values listed below. You can give examples in your answer.

Value: Competence

Description:

(2)

Value: Dignity and worth of the person

Description:

(2)

Please turn the page.

Question 6

C3 (6 marks)

Professionals, as human beings, have their own personal values. These values might be different from the ones held by Maria.

Keeping this statement in mind, think about **TWO** personal values that Maria might have (which can be different from the professional values) and explain why it is important that each personal value of care professionals do not impact on the service provided. Examples can be provided to explain your answers.

Value 1: _____

(3)

Value 2: _____

 (3)

(Total: 6 marks)

Question 7**K10 (4 marks)**

As a social service worker, you know that you are expected to follow the code of practice. This ensures that Maria gets the service which she deserves. Outline **FOUR** from the six principles identified in the box below. When outlining one needs to keep in mind the case scenario.

Six Principles:
1. As a social service worker, you must protect the rights and promote the interests of service users and their relatives/carers. 2. As a social service worker, you must strive to establish and maintain the trust and confidence of service users and their relatives/carers. 3. As a social service worker, you must promote the independence of service users while protecting them as far as possible from danger or harm. 4. As a social service worker, you must understand the need for service users to take appropriate risks that are necessary for their self-development and wellbeing, whilst seeking to ensure that their behaviour does not harm themselves or other people. 5. As a social service worker, you must uphold public trust and confidence in social care services. 6. As a social service worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.

Principle 1: _____

_____ (1)

Principle 2: _____

_____ (1)

Principle 3: _____

_____ (1)

Principle 4: _____

_____ (1)

Question 8

C4 (6 marks)

As a social service worker, you know that the principles can help promote the rights of Maria. From the principles outlined above, choose **TWO** principles outlined in Question 7 and discuss how these principles can promote Maria's rights. When writing your discussion, you need to match the principle with the right being promoted through that principle.

Principle 1:

(3)

Principle 2:
