



SUBJECT: **Health and Social Care**
 PAPER NUMBER: Synoptic – Unit 1
 DATE: 4th November 2024
 TIME: 8:30 a.m. to 10:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

For examiners' use only:

Question	1	2	3	4	5	6	7	8	Total
Score									
Maximum	6	12	8	8	8	8	12	8	70

Answer **ALL** questions in the space provided.

Section A: Communication

- Krista is a Social worker.
- She was invited to give a lecture to a group of Health and Social Care students.

Question 1

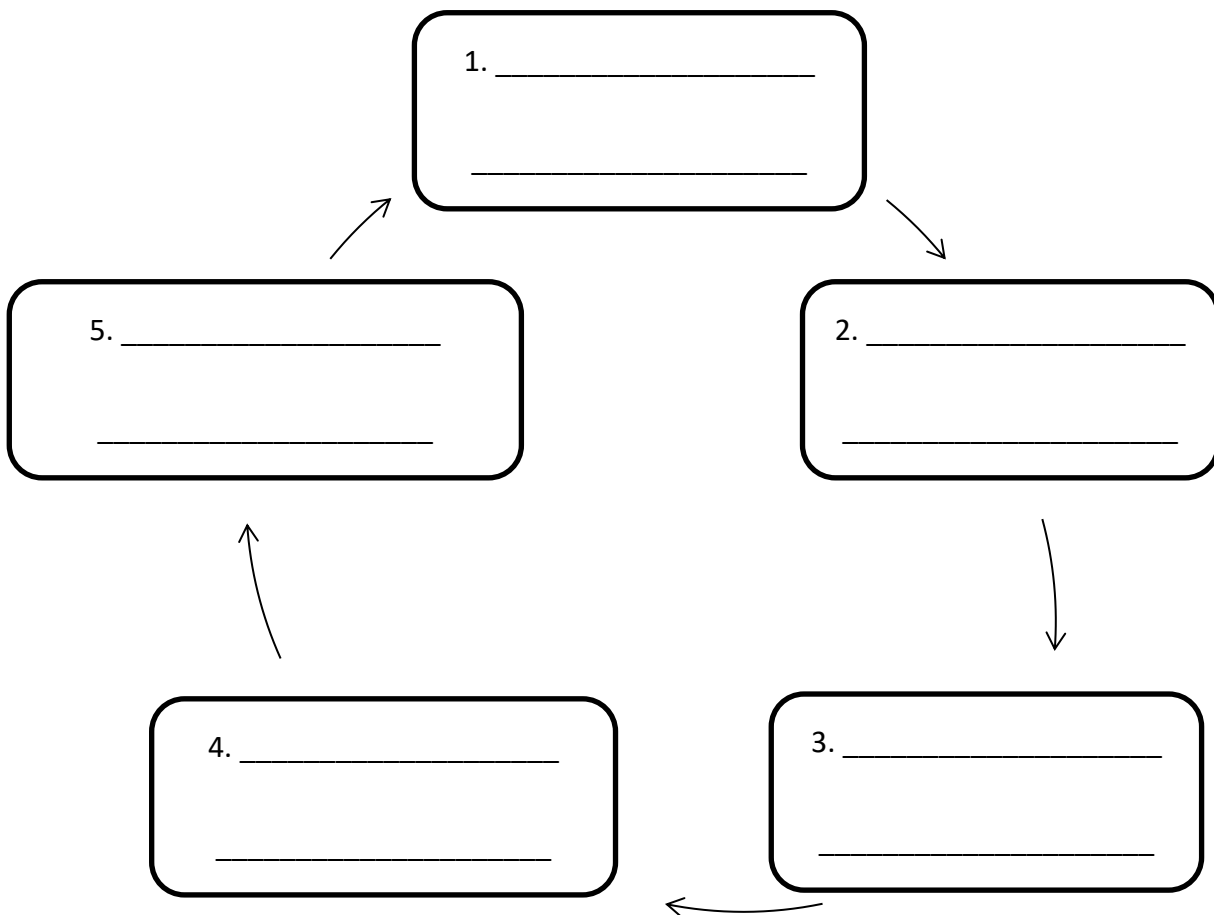
K-1 (6 marks)

a. In the above scenario, identify who is the sender and who is the receiver.

Sender: _____ (1)

Receiver: _____ (1)

b. Label the **FIVE** stages of the communication cycle in the diagram below in the correct order.



(2)

Competence 4:

_____ (0.5)

b. Match **TWO** skills with each form of communication.

braille	tone of voice	probing	gestures	constructive feedback
	incident reports	flash cards	medical records	

Forms of communication	Skills
Verbal	
Non-Verbal	
Written	
Augmentative and/or Alternative	

(2)

c. Describe any **TWO** forms of communication. In each description include an example of a related skill. (Skills must be different than those already provided in Question 3b.)

This question continues on next page.

Emotional Needs:

i. _____ (0.25)

ii. _____ (0.25)

Social Needs:

i. _____ (0.25)

ii. _____ (0.25)

b. Outline **ONE** example from each need listed in Question 5a relating to an infant.

Physical need: _____

_____ (0.5)

Intellectual need: _____

_____ (0.5)

Emotional need: _____

_____ (0.5)

Social need: _____

_____ (0.5)

c. If the **FOUR** needs of an infant are not met consequences would follow.
Describe **ONE** consequence for each need not met.

