



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2025 MAIN SESSION**

SUBJECT:	Health and Social Care
PAPER NUMBER:	Controlled – Unit 3
DATE:	2 nd April 2025
DURATION:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer **ALL** questions in the space provided.

SECTION A

Question 1

K-5 (4 marks)

a. Match the service providers listed in the box with the individuals they seek to support by completing the sentences below. The first one is given as an example.

Health centres	Aġenzija Support	Mater Dei Hospital
	Aġenzija Sedqa	Residential Homes

- i. **Residential homes** are residences that offer shelter for a variety of reasons including domestic violence, homelessness, mental health issues, etc.
- ii. _____ is the state general acute hospital.
- iii. _____ is an agency that supports persons with a disability.
- iv. _____ offer Primary Health Care in different localities.
- v. _____ is an agency that supports individuals facing addiction issues. (1)

b. List **TWO** types of Health care services and **TWO** types of Social care services.

- Health care service 1: _____ (0.25)
- Health care service 2: _____ (0.25)
- Social care service 1: _____ (0.25)
- Social care service 2: _____ (0.25)

- c. Outline **ONE** advantage and **ONE** disadvantage for each of the following types of services which offer support to vulnerable individuals in Table 1.

Table 1: Advantages and disadvantages of different types of services

	Advantage	Disadvantage
Governmental Services	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Non-Governmental Services	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Private Services	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Public-Private Partnership Services	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

(2)

Please turn the page.

Question 2

K-6 (4 marks)

a. An individual has the right to be respected and to be able to communicate using their preferred methods of communication and language when accessing Health and Social Care services.

Name **FOUR** other rights which an individual has when accessing Health and Social Care services.

Right 1: _____ (0.25)

Right 2: _____ (0.25)

Right 3: _____ (0.25)

Right 4: _____ (0.25)

- b.
- Karmela is 85 years old.
 - She has been suffering from depression for the past 20 years.
 - Doctors have now found out that Karmela has a cancer.
 - Doctors have spoken to her children.
 - They planned different types of medication which Karmela can choose from.
 - Some of them might be difficult for Karmela to cope with.
 - Her children are afraid that if Karmela finds out, she will get more depressed.
 - However the decision of which medication she will choose has to be taken by Karmela herself.

Outline which **TWO** rights might conflict with one another in the above scenario.

_____ (1)

c. Health and Social Care workers deal with ethical dilemmas in supporting the rights of the individuals accessing services. Describe the following **TWO** ways of dealing with dilemmas.

i. Ensure that all service users know their rights and responsibilities:

_____ (1)

c. Identify the different types of discriminatory practices in the below scenarios.

Prejudice	Limiting or denying access to services	Bullying	Avoiding People
Not considering people’s individual needs and preferences		Stereotyping and labelling	

Scenario 1: A care worker repeatedly mocks and belittles a patient with a speech impediment.	_____ (0.5)
Scenario 2: A doctor always ignores a junior doctor assigned in the same ward.	_____ (0.5)
Scenario 3: A healthcare provider refuses to offer translation services to non-Maltese/English speaking patients.	_____ (0.5)
Scenario 4: In the ward, everyone thinks that all males are not good at providing care.	_____ (0.5)

Question 5

K-1 (4 marks)

a. List **FOUR** benefits of a diverse society.

- Benefit 1: _____ (0.25)
- Benefit 2: _____ (0.25)
- Benefit 3: _____ (0.25)
- Benefit 4: _____ (0.25)

b. State **TWO** drawbacks of a diverse society.

- Drawback 1: _____ (0.5)
- Drawback 2: _____ (0.5)

This question continues on next page.

