



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2025 MAIN SESSION**

SUBJECT:	Hospitality
PAPER NUMBER:	Controlled – Unit 3
DATE:	7 th April 2025
DURATION:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer **ALL** questions.

Scenario

- Luke was a Hospitality student and worked in a 5-star hotel to gain some experience.
- He worked in different departments, including the restaurant, front office and housekeeping.

Question 1

K-9 (4 marks)

During his first month, Luke worked in the housekeeping department.

a. Name **FOUR** different personnel who work within the housekeeping department.

Personnel 1: _____ (0.25)

Personnel 2: _____ (0.25)

Personnel 3: _____ (0.25)

Personnel 4: _____ (0.25)

b. Outline **TWO** responsibilities of any of the personnel named in Question 1a.

Responsibility 1: _____

_____ (0.5)

Responsibility 2: _____

_____ (0.5)

c. Describe **FOUR** regular procedures that housekeeping personnel must follow as per daily routine.

Cappuccino and caffe latte: _____

_____ (0.5)

b. State **FOUR** considerations to be taken when preparing and serving hot beverages.

- Consideration 1: _____ (0.25)
- Consideration 2: _____ (0.25)
- Consideration 3: _____ (0.25)
- Consideration 4: _____ (0.25)

c. Describe **TWO** possible flaws that can occur during the preparation of hot beverages, apart from proportion of main substance and infusion time.

_____ (2)

Question 4 **K-2 (4 marks)**

Different types of linen were used in the restaurant where Luke worked.

a. Name **FOUR** different types of linen used in a restaurant, apart from napkin and glass cloth.

- Type 1: _____ (0.25)
- Type 2: _____ (0.25)
- Type 3: _____ (0.25)
- Type 4: _____ (0.25)

This question continues on next page.

b. Outline the use of **TWO** types of linen from those you named in Question 4a.

i. _____

_____ (0.5)

ii. _____

_____ (0.5)

c. i. List **TWO** advantages and **TWO** disadvantages of re-usable linen.

_____ (1)

ii. List **TWO** advantages and **TWO** disadvantages of non-reusable linen.

_____ (1)

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