

“An analysis of the relation between perceived shop stewards’ effectiveness and trade union members’ attitudes”

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This study explores the perceived effectiveness of shop stewards and the extent to which these perceptions influence trade union members' attitudes and involvement. Responses from an online survey completed by 170 trade union members in Malta reveal significant demographic influences on members' perceptions of shop stewards. Positive perceptions are correlated with increased confidence in and greater satisfaction with the union in general. These perceptions also significantly affect members' willingness to engage in union activities. This study highlights the vital role of shop stewards in shaping union dynamics and offers insights for strategies aimed at enhancing union effectiveness and member engagement.