

Students who already sat for a WISEflow on Campus exam in the past

Dear student

This notification contains important information and instructions related to WISEflow on Campus (WFOC) exams. It is strongly recommended that you read this carefully and follow its instructions to ensure that you will not have problems during your exam/s.

During the next exam session, you will be sitting for some of your exams as a WISEflow on Campus session.

Please note that in April 2023, **WISEflow released an updated version of the lockdown browser**. You are therefore required to do the following:

- a. Install the latest version of the lockdown browser and test it on your device as indicated here:

<https://www.um.edu.mt/media/um/intranetstaffumstudents/registrar/wiseflow/guides/installlockdownbrowser.pdf>

If you have used a different device in previous exam sessions, please follow the above instructions to install the latest version of the lockdown browser.

- b. Ensure that your device is configured to connect to the eduroam Wi-Fi network. If you have already used your device to connect to the Wi-Fi network on campus, then you may not need to take any action. If you need to set up eduroam, follow these instructions here: <https://www.um.edu.mt/itservices/wifi/>

If you encounter technical problems with either the lockdown browser or eduroam, please communicate with the IT Service Desk: <https://www.um.edu.mt/itservices/help>

In order to ensure that your WFOC proceeds as smoothly as possible, it is also important to:

- Arrive 30 minutes ahead of the exam starting time;
- Ensure that your device is in good working order;
- Ensure that your device is fully charged prior to each exam;
- Bring your device charger for the exam;
- Disable the following before the exam: any pop-up blockers, VPN services, Chrome or Edge browser extensions. Contact the IT Service Desk if you require assistance;
- Ensure that you know your UM username/password;
- Check the WISEflow errors [guide](#)

For further information, kindly refer to the linked FAQs:

<https://www.um.edu.mt/assessments/faqs/studentfaqs/>