

Students taking a WISEflow on Campus exam for the first time

Dear student

This notification contains important information and instructions related to WISEflow on Campus (WFOC) exams. It is strongly recommended that you read this carefully and follow its instructions to ensure that you will not have problems during your exam/s.

During the next exam session, you will be sitting for some of your exams as a WISEflow on Campus (WFOC) session. Your Faculty will also organise a mock exam for you to familiarise yourself with WFOC exams. Attendance for the mock exam is compulsory.

Prior to the mock exam and the exam itself, you are required to take the following actions on the device that you will be using during the exam:

- (a) Install the latest version of the lockdown browser and test it on your device as indicated here:
<https://www.um.edu.mt/media/um/intranetstaffumstudents/registrar/wiseflow/guides/installlockdownbrowser.pdf>
- (b) Set up your device to connect to the eduroam Wi-Fi network. If you have already used your device to connect to the Wi-Fi network on campus, then you may not need to take any action. If you need to set up eduroam, follow these instructions here:
<https://www.um.edu.mt/itservices/wifi/>

If you encounter technical problems with either the lockdown browser or eduroam, please contact the IT Service Desk:

<https://www.um.edu.mt/itservices/help/>

During the exam, it is important that you use the **same device** that you used during the mock exam. If you have to make use of a new device, make sure to install eduroam and the lockdown browser again as indicated above.

In order to ensure that your WFOC exam proceeds as smoothly as possible, it is also important to:

- Arrive 30 minutes ahead of the exam starting time;
- Ensure that your device is in good working order;
- Ensure that your device is fully charged prior to each exam;
- Bring your device charger for the exam;
- Disable the following before the exam: any pop-up blockers VPN services, Chrome or Edge browser extensions. Contact the IT Service Desk if you require assistance;
- Ensure that you know your UM username/password;
- Familiarise yourself with the WISEflow errors [guide](#)

For further information, kindly refer to the linked FAQs:

<https://www.um.edu.mt/assessments/faqs/studentfaqs/>