

Administrative Staff Satisfaction Survey 2016-17

1. Age – Please select your age:

			Response Percent	Response Total
1	20 – 30	<input type="text"/>	43.48%	10
2	31 - 40	<input type="text"/>	17.39%	4
3	41 - 50	<input type="text"/>	26.09%	6
4	51 – 60	<input type="text"/>	13.04%	3
5	61+		0.00%	0
Analysis			answered	23
	Mean: 2.09	Std. Deviation: 1.1	Satisfaction Rate: 27.17	
	Variance: 1.21	Std. Error: 0.23	skipped	1

2. Which gender do you most identify with?

			Response Percent	Response Total
1	Male	<input type="text"/>	8.70%	2
2	Female	<input type="text"/>	91.30%	21
3	Non-binary		0.00%	0
4	Transgender Male		0.00%	0
5	Transgender Female		0.00%	0
6	Gender variant/non-conforming		0.00%	0
7	Not listed		0.00%	0
8	Prefer not to answer		0.00%	0
Analysis			answered	23
	Mean: 1.91	Std. Deviation: 0.28	Satisfaction Rate: 13.04	
	Variance: 0.08	Std. Error: 0.06	skipped	1

3. Please identify your status at the University of Malta:

			Response Percent	Response Total
1	AO	<input type="text"/>	17.39%	4
2	EO	<input type="text"/>	21.74%	5
3	AA/Graduate trainee	<input type="text"/>	39.13%	9
4	Clerk	<input type="text"/>	21.74%	5
Analysis			answered	23
	Mean: 2.65	Std. Deviation: 1	Satisfaction Rate: 55.07	
	Variance: 1.01	Std. Error: 0.21	skipped	1

4. Kindly indicate how long you have been working at the University of Malta:

			Response Percent	Response Total
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1	1 – 5 years	<input type="text"/>	39.13%	9
2	6 – 10 years	<input type="text"/>	17.39%	4
3	11 - 15 years	<input type="text"/>	4.35%	1
4	16 - 20 years	<input type="text"/>	21.74%	5
5	21+ years	<input type="text"/>	17.39%	4
Analysis			Mean: 2.61 Std. Deviation: 1.58 Satisfaction Rate: 40.22	answered 23
			Variance: 2.5 Std. Error: 0.33	skipped 1

5. How satisfied are you with the amount of work you are required to do within your Department:(1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	4.17%	1
2	2	<input type="text"/>	0.00%	0
3	3	<input type="text"/>	20.83%	5
4	4	<input type="text"/>	54.17%	13
5	5	<input type="text"/>	20.83%	5
Analysis			Mean: 3.88 Std. Deviation: 0.88 Satisfaction Rate: 71.88	answered 24
			Variance: 0.78 Std. Error: 0.18	skipped 0

6. How satisfied are you with the amount of student support you are required to give in your Department? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	0.00%	0
2	2	<input type="text"/>	8.33%	2
3	3	<input type="text"/>	16.67%	4
4	4	<input type="text"/>	37.50%	9
5	5	<input type="text"/>	37.50%	9
Analysis			Mean: 4.04 Std. Deviation: 0.93 Satisfaction Rate: 76.04	answered 24
			Variance: 0.87 Std. Error: 0.19	skipped 0

7. How satisfied are you with the training opportunities?(1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	0.00%	0
2	2	<input type="text"/>	0.00%	0
3	3	<input type="text"/>	16.67%	4
4	4	<input type="text"/>	50.00%	12
5	5	<input type="text"/>	33.33%	8
Analysis			Mean: 4.17 Std. Deviation: 0.69 Satisfaction Rate: 79.17	answered 24
			Variance: 0.47 Std. Error: 0.14	skipped 0

8. How satisfied are you with the support you get from your HoD? (1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1			0.00%	0
2	2			0.00%	0
3	3	<input type="text"/>		4.17%	1
4	4	<input type="text"/>		16.67%	4
5	5	<input type="text"/>		79.17%	19
Analysis				Mean: 4.75 Std. Deviation: 0.52 Satisfaction Rate: 93.75	answered 24
				Variance: 0.27 Std. Error: 0.11	skipped 0

9. How satisfied are you with how relationships are fostered in your Department? (1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1	<input type="text"/>		4.17%	1
2	2	<input type="text"/>		8.33%	2
3	3			0.00%	0
4	4	<input type="text"/>		25.00%	6
5	5	<input type="text"/>		62.50%	15
Analysis				Mean: 4.33 Std. Deviation: 1.11 Satisfaction Rate: 83.33	answered 24
				Variance: 1.22 Std. Error: 0.23	skipped 0

10. How satisfied are you with the support you get from the Department for your personal needs? (1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1	<input type="text"/>		4.17%	1
2	2			0.00%	0
3	3	<input type="text"/>		20.83%	5
4	4	<input type="text"/>		12.50%	3
5	5	<input type="text"/>		62.50%	15
Analysis				Mean: 4.29 Std. Deviation: 1.06 Satisfaction Rate: 82.29	answered 24
				Variance: 1.12 Std. Error: 0.22	skipped 0

11. How satisfied are you with the team-building activities in the Faculty? (1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1	<input type="text"/>		8.70%	2

11. How satisfied are you with the team-building activities in the Faculty? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
2	2	<input type="text"/>	4.35%	1
3	3	<input type="text"/>	26.09%	6
4	4	<input type="text"/>	30.43%	7
5	5	<input type="text"/>	30.43%	7
Analysis	Mean:	3.7	answered	23
	Variance:	1.43		
	Std. Deviation:	1.2	skipped	1
	Std. Error:	0.25		
	Satisfaction Rate:	67.39		

12. How satisfied are you with the Faculty Officer's accessibility?(1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	4.35%	1
2	2	<input type="text"/>	0.00%	0
3	3	<input type="text"/>	21.74%	5
4	4	<input type="text"/>	13.04%	3
5	5	<input type="text"/>	60.87%	14
Analysis	Mean:	4.26	answered	23
	Variance:	1.15		
	Std. Deviation:	1.07	skipped	1
	Std. Error:	0.22		
	Satisfaction Rate:	81.52		

13. How satisfied are you with the way academics relate to you?(1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	4.35%	1
2	2	<input type="text"/>	0.00%	0
3	3	<input type="text"/>	21.74%	5
4	4	<input type="text"/>	26.09%	6
5	5	<input type="text"/>	47.83%	11
Analysis	Mean:	4.13	answered	23
	Variance:	1.07		
	Std. Deviation:	1.03	skipped	1
	Std. Error:	0.22		
	Satisfaction Rate:	78.26		

14. How open is the Faculty to your ideas?(1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	0.00%	0
2	2	<input type="text"/>	8.33%	2
3	3	<input type="text"/>	20.83%	5
4	4	<input type="text"/>	37.50%	9
5	5	<input type="text"/>	33.33%	8
Analysis	Mean:	3.96	answered	24
	Variance:	0.93		
	Std. Deviation:	0.93		
	Std. Error:	0.22		
	Satisfaction Rate:	73.96		

Variance: 0.87 Std. Error: 0.19		14. How open is the Faculty to your ideas?(1 – very dissatisfied, 5 – very satisfied)	
		Response Percent	Response Total
		skipped	0

15. How satisfied are you with the level of communication there is in the Faculty?(1 – very dissatisfied, 5 – very satisfied)				Response Percent	Response Total
1	1	<input type="text"/>		4.17%	1
2	2			0.00%	0
3	3	<input type="text"/>		45.83%	11
4	4	<input type="text"/>		37.50%	9
5	5	<input type="text"/>		12.50%	3
Analysis				answered	24
Mean: 3.54 Std. Deviation: 0.87 Satisfaction Rate: 63.54				skipped	0
Variance: 0.75 Std. Error: 0.18					

16. How satisfied are you with the level of social engagement (link with social partners, activism, involvement in the media etc) the Faculty is involved in?(1 – very dissatisfied, 5 – very satisfied)				Response Percent	Response Total
1	1			0.00%	0
2	2	<input type="text"/>		4.17%	1
3	3	<input type="text"/>		16.67%	4
4	4	<input type="text"/>		37.50%	9
5	5	<input type="text"/>		41.67%	10
Analysis				answered	24
Mean: 4.17 Std. Deviation: 0.85 Satisfaction Rate: 79.17				skipped	0
Variance: 0.72 Std. Error: 0.17					

17. How satisfied are you with the support you get from the Faculty for your personal needs? (1 – very dissatisfied, 5 – very satisfied)				Response Percent	Response Total
1	1			0.00%	0
2	2			0.00%	0
3	3	<input type="text"/>		29.17%	7
4	4	<input type="text"/>		29.17%	7
5	5	<input type="text"/>		41.67%	10
Analysis				answered	24
Mean: 4.12 Std. Deviation: 0.83 Satisfaction Rate: 78.12				skipped	0
Variance: 0.69 Std. Error: 0.17					

18. How satisfied are you with your office-space arrangements? (1 – very dissatisfied, 5 – very satisfied)	
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18. How satisfied are you with your office-space arrangements? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	4.17%	1
2	2	<input type="text"/>	25.00%	6
3	3	<input type="text"/>	37.50%	9
4	4	<input type="text"/>	8.33%	2
5	5	<input type="text"/>	25.00%	6
Analysis			answered	24
Mean: 3.25 Std. Deviation: 1.2 Satisfaction Rate: 56.25			skipped	0
Variance: 1.44 Std. Error: 0.24				

19. How satisfied are you with the students involvement in the Department and Faculty events? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	0.00%	0
2	2	<input type="text"/>	4.17%	1
3	3	<input type="text"/>	50.00%	12
4	4	<input type="text"/>	29.17%	7
5	5	<input type="text"/>	16.67%	4
Analysis			answered	24
Mean: 3.58 Std. Deviation: 0.81 Satisfaction Rate: 64.58			skipped	0
Variance: 0.66 Std. Error: 0.17				

20. How satisfied are you with your relationship with students? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	0.00%	0
2	2	<input type="text"/>	4.35%	1
3	3	<input type="text"/>	21.74%	5
4	4	<input type="text"/>	30.43%	7
5	5	<input type="text"/>	43.48%	10
Analysis			answered	23
Mean: 4.13 Std. Deviation: 0.9 Satisfaction Rate: 78.26			skipped	1
Variance: 0.81 Std. Error: 0.19				

21. How satisfied are you with office resources (photocopiers, printing, stationary etc)? (1 – very dissatisfied, 5 – very satisfied)

			Response Percent	Response Total
1	1	<input type="text"/>	0.00%	0
2	2	<input type="text"/>	8.33%	2
3	3	<input type="text"/>	4.17%	1

21. How satisfied are you with office resources (photocopiers, printing, stationary etc?) (1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
4	4	<input type="text"/>		37.50%	9
5	5	<input type="text"/>		50.00%	12
Analysis	Mean:	4.29	Std. Deviation:	0.89	Satisfaction Rate: 82.29
	Variance:	0.79	Std. Error:	0.18	
				answered	24
				skipped	0

22. How satisfied are you with the Dean's overall performance (leadership, support, implementation of manifesto, support to staff, support to departments, bringing in funding, visibility outside Faculty, encouraging scholarship etc)?(1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1			0.00%	0
2	2			0.00%	0
3	3	<input type="text"/>		8.33%	2
4	4	<input type="text"/>		41.67%	10
5	5	<input type="text"/>		50.00%	12
Analysis	Mean:	4.42	Std. Deviation:	0.64	Satisfaction Rate: 85.42
	Variance:	0.41	Std. Error:	0.13	
				answered	24
				skipped	0

23. How accessible and available is the Dean?(1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1			0.00%	0
2	2			0.00%	0
3	3			0.00%	0
4	4	<input type="text"/>		37.50%	9
5	5	<input type="text"/>		62.50%	15
Analysis	Mean:	4.62	Std. Deviation:	0.48	Satisfaction Rate: 90.62
	Variance:	0.23	Std. Error:	0.1	
				answered	24
				skipped	0

24. Overall how satisfied are you with the Faculty Office (advise, support, efficiency etc)?(1 – very dissatisfied, 5 – very satisfied)

				Response Percent	Response Total
1	1	<input type="text"/>		4.17%	1
2	2			0.00%	0
3	3	<input type="text"/>		25.00%	6
4	4	<input type="text"/>		29.17%	7
5	5	<input type="text"/>		41.67%	10
Analysis	Mean:	4.04	Std. Deviation:	1.02	Satisfaction Rate: 76.04
	Variance:	1.04	Std. Error:	0.21	
				answered	24

24. Overall how satisfied are you with the Faculty Office (advise, support, efficiency etc)?(1 – very dissatisfied, 5 – very satisfied)		
	Response Percent	Response Total
	skipped	0

25. Any other comment:			
		Response Percent	Response Total
1	Open-Ended Question	100.00%	24
		answered	24
		skipped	0